SIERRA WIRELESS™

AT&T USBConnect Shockwave Quickstart

at&t

Welcome to AT&T

Thank you for purchasing the AT&T USBConnect Shockwave. Please use this Quickstart for a brief overview of device setup

OR

take advantage of our interactive web tutorials at

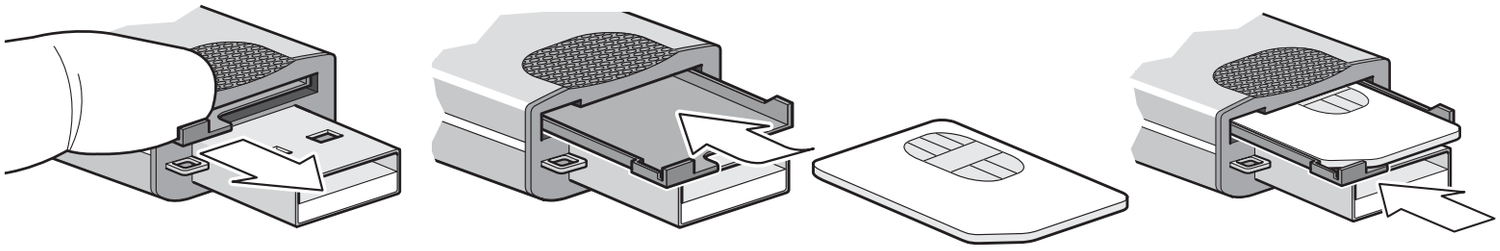
att.com/Tutorials

for the most complete and up-to-date device setup information. The online tutorials include step-by-step instructions and an easy search function to find what you need quickly.

Getting Started

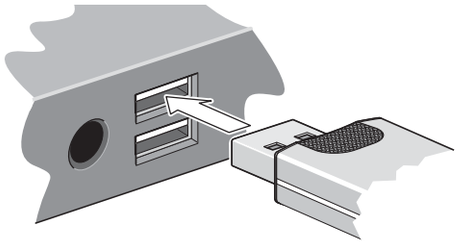
- **SIM card**

  The AT&T USBConnect Shockwave comes with the SIM card already installed. If you need to remove or replace it, remove the cap from the end of the Shockwave, slide out the SIM tray, remove or replace the SIM card, and then close the tray, as shown in the illustrations.



- **Insert the Shockwave**

  Gently insert the Shockwave into the USB port in your laptop.



- **Install the software**

  When you insert the Shockwave into your laptop, the AT&T Communication Manager (ACM) auto-install begins. Follow the on-screen prompts. A CD is included with a backup copy of ACM.

- **Start AT&T Communication Manager**

  Windows

  ACM launches automatically, or double-click the ACM icon on your desktop to launch it.

  Mac

  Go to **Applications > AT&T > AT&T Communication Manager**.

AT&T Communication Manager

AT&T Communication Manager (ACM) is an auto-loading application that lets you control connections to the AT&T mobile network, other mobile networks worldwide and to available Wi-Fi networks, including thousands of AT&T Wi-Fi Hot Spots. ACM will auto-install when you first plug the device into your laptop and works on both Microsoft Windows (Windows 7, Vista and XP) and Apple Macintosh (Mac OS X 10.4 and above). ACM offers a range of tools to manage connections, find the best connection available and connect quickly.

Connection: Use this screen to choose between connecting to the Mobile AT&T Network or to a local Wi-Fi network in range.

Settings: Use this screen to display all the settings or to customize ACM to better meet your needs.

Updates: Use this screen to control update alerts and the status of any installed updates.

Text Messages: Use this screen to send text messages or see sent or received messages.

Contacts: Use this screen to view a list of the numbers/names of those who you have sent or received text messages from, or to add new numbers/names.

Connect Options

ACM offers two easy ways to access the Internet. Choose a mobile connection to get on the AT&T mobile network or a Wi-Fi connection. Both are available from the main Connect screen. Your data usage through the Mobile network is tracked and part of your data plan. **Data usage through Wi-Fi does not count against your AT&T data usage.**

- **Connect via Mobile network**
  To get started, click the blue **Connect** button in the Mobile section. Once connected, launch your browser, email or other Internet application. To disconnect, click the orange **Disconnect** button. The usage meter is displayed as a bar near the bottom of the Mobile connection section.

Connect Options (continued)

- **Connect via Wi-Fi**
  To get started, select a Wi-Fi network in the Wi-Fi network list by clicking on it and then click the blue **Connect** button. Once connected, launch your browser, email or other Internet application. To view available Wi-Fi networks click **rescan**. To disconnect, click the orange **Disconnect** button.

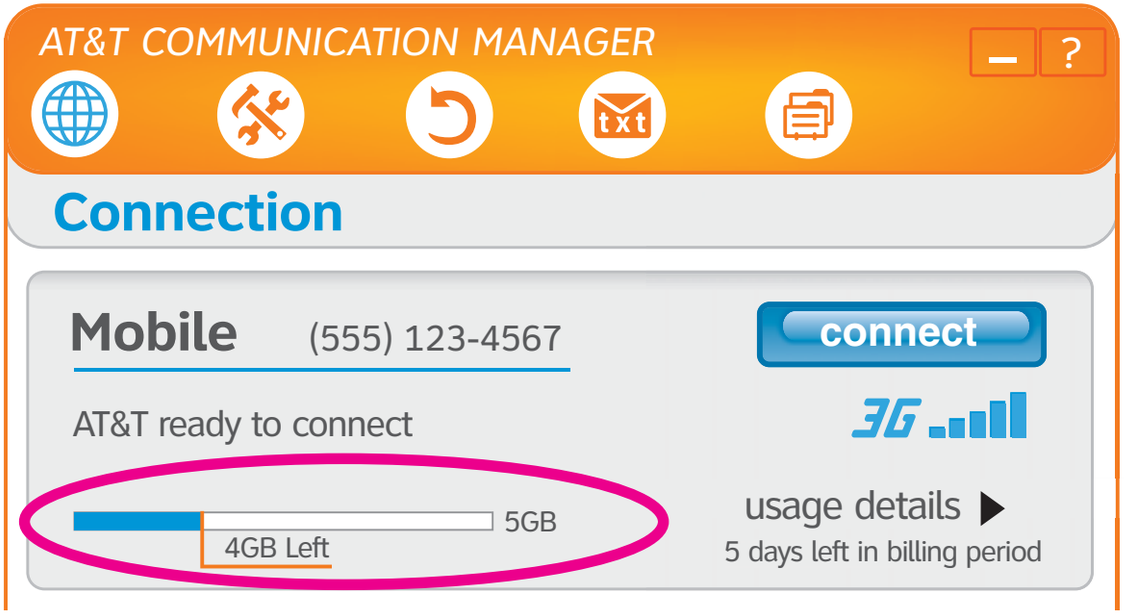
  Note: WiFi enabled laptop required.

Note: Upon initial connection to the Internet, some of the software on your device may check for updates. Operating systems, virus protection software, and other software applications (i.e. tax software, iTunes, etc.) may request permission to get updates or connect directly to ensure that you have the most current version on your device. Although such update checks are intended to be helpful, the updates can involve transferring a significant amount of data over your network connection. AT&T recommends that you control and monitor your usage to stay within your data plan limits. For large updates, AT&T recommends that you consider using Wi-Fi.

Manage data usage

For all DataConnect plans, you can manage your monthly wireless data usage and avoid overage charges by:

- Taking advantage of the usage meter provided as a way to easily track your data usage. The **Usage meter** in the Mobile connection section shows the estimated data usage within your monthly billing cycle compared to your monthly allowance as a bar graph as well as the number of days left in the cycle. Additional details are available by selecting the Usage Details link.



- Using your Internet service (DSL, Cable, etc.) and home Wi-Fi networks to connect while at home and in the office.

- Using public Wi-Fi hotspots to connect. Unlimited usage on AT&T's entire national Wi-Fi network is included at no additional charge with a DataConnect plan. "AT&T Wi-Fi Hot Spot" will appear in the Wi-Fi network list when available. Wi-Fi enabled device required. Other restrictions apply. For more details and locations see **attwifi.com**.

Need help?

For more information about using your new device and AT&T Communication Manager, please refer to the interactive web tutorial available at **att.com/Tutorials**.

Call AT&T Customer Care at 800-331-0500 for assistance with your AT&T service. Please enter the 10-digit wireless phone number associated with your DataConnect service when prompted. This will direct your call to a specialized Care team. The wireless phone number associated with your DataConnect rate plan can be found:

- on your sales receipt;
- on your monthly statement;
- on the main ACM screen (device must be inserted into laptop).

Additional support is available online including device specifications, troubleshooting and user forums at **att.com/DeviceSupport**.

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